



## **New Customer – Activation of Services**

Welcome and congratulations on becoming a new customer of the Brunswick-Glynn County Joint Water & Sewer system, also known as the JWSC! We look forward to providing you with the highest level of water and sewer service.

### **Ready For Your Meter?**

1. When your building permit is posted and you are ready to have the meter installed, the request must be emailed to JWSC Water Distribution at [waterdistribution@bgjwsc.org](mailto:waterdistribution@bgjwsc.org). You may follow up with them at (912) 261-7159.
2. The meter location will be at the discretion of Water Distribution, unless other accommodations are approved. Installation will occur in up to 10 business days following meter box verification, "811" utility locates, Right-of-Way permitting, etc.
3. Once installed, water base fees and consumption charges begin to accrue and will appear on your monthly invoice.

### **Ready For Your Sewer Inspection?**

1. The installation of a sanitary sewer service lateral and lower cleanout are the responsibility of the property owner/developer. All work must be performed by a licensed plumber or Utility Contractor and it may be necessary to obtain "811" locates and a Right-of-Way permit.
2. JWSC follows a 2-step Inspection process:
  - **1<sup>st</sup> Tie-In Inspection** – Email [planningandconstruction@bgjwsc.org](mailto:planningandconstruction@bgjwsc.org) when the service tee-wye has been tied to the JWSC sewer main and your plumber has verified the service is functional.
  - **2<sup>nd</sup> Final Clean-Out Inspection** – Once the Tie-in Inspection has passed, proceed with the completion of the sanitary sewer cleanout per JWSC Standard Detail 3-9 (see reverse). Then email [planningandconstruction@bgjwsc.org](mailto:planningandconstruction@bgjwsc.org) for the final clean-out inspection.

**Best Practice for Scheduling Inspections:** The work must be exposed and dewatered prior to and during the inspection. Request the inspection 2 business days in advance whenever possible and include the preferred date/time for inspection. JWSC attempts to respond to same day requests within a four hour window, if received before 1 p.m.

3. Upon passing the final inspection, JWSC will notify the appropriate, primary permitting authority (Glynn County or City of Brunswick). Fees will apply for re-inspections.
4. Once approved, sewer base fees and consumption charges begin to accrue and will appear on your monthly invoice.

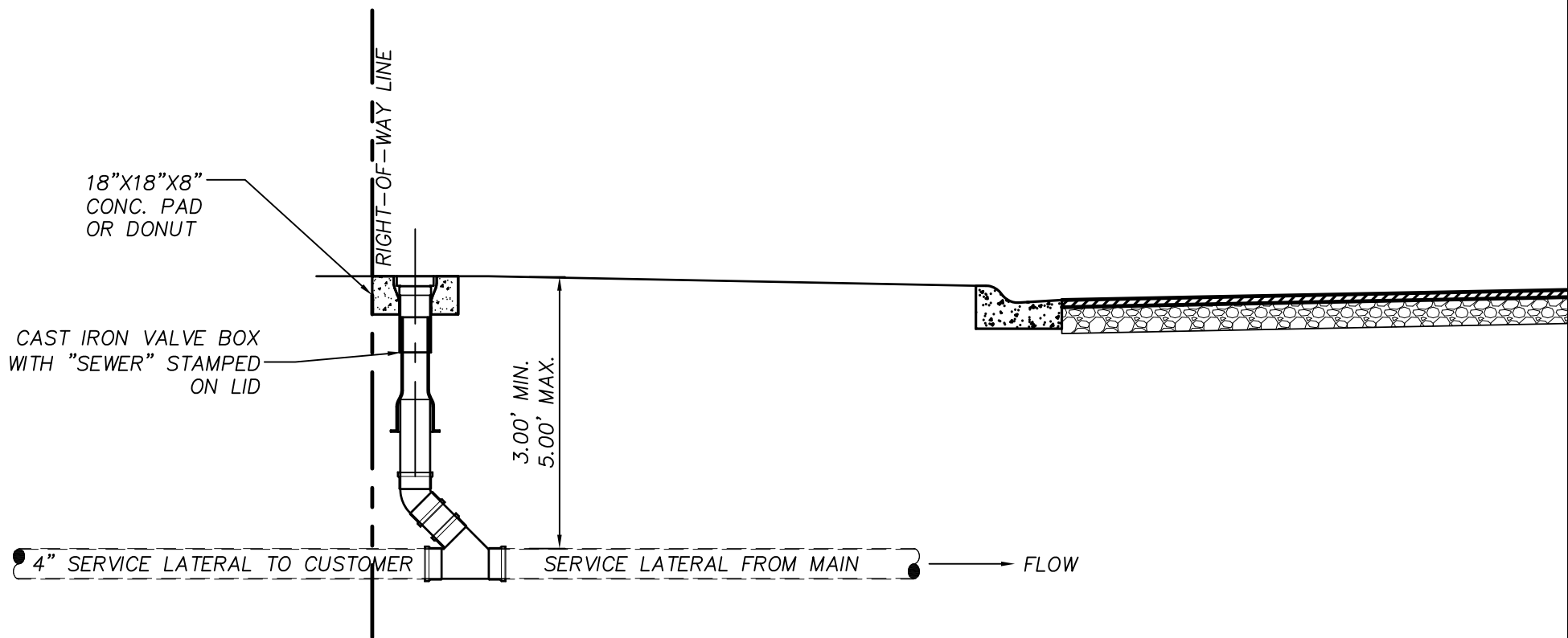
### **Ready for your Certificate of Occupancy?**

Contact the appropriate permitting authority

- Glynn County Building Department at (912) 554-7456.
- City of Brunswick at (912) 279-2656.

### **Questions Regarding your New Utility Account?**

- Contact JWSC Customer Service at (912) 261-7100 (select Option #1) or email [info@bgjwsc.org](mailto:info@bgjwsc.org).
- Pay your utility bill by going to [www.bgjwsc.org](http://www.bgjwsc.org) and click on "Access Account/Pay Bill".



GENERAL NOTES:

1. BOX SHALL BE STAR PIPE PRODUCTS VB562S OR APPROVED EQUAL.
2. THE SEWER SERVICE LATERAL SHALL BE CONSTRUCTED AT A DEPTH TO ALLOW A GRAVITY CONNECTION BY THE CUSTOMER WHERE POSSIBLE. SEWER SERVICE DEPTHS GREATER THAN 60" REQUIRE APPROVAL OF THE JWSC PLANNING AND CONSTRUCTION DIVISION.

NOT TO SCALE



**BRUNSWICK-GLYNN COUNTY  
JOINT WATER & SEWER  
COMMISSION**

1703 Gloucester Street Phone: (912) 261-7110  
 Brunswick, Georgia 31520 Fax: (912) 261-7178  
 Website: www.bgjwsc.org

**SEWER SERVICE - CLEANOUT**

**JWSC STANDARD DETAIL 3-9**

Date: JANUARY 2019