

THE FLOW



FALL 2019

Newsletter Issue 16 - Front
October-November-December

Proudly serving the
Golden Isles community
since 2008.

NEWS AND DEVELOPMENTS FOR CUSTOMERS OF THE BRUNSWICK-GLYNN JOINT WATER & SEWER COMMISSION



Pictured above is Jay Wiggins, Director of the Glynn County Emergency Management and Homeland Security Agency. He is seen here addressing agency partners about the projected path of Hurricane Dorian. Though we escaped local impacts, we were prepared to respond had Glynn County been in the path of the storm.

As community partners in emergency preparedness, BGJWSC staff served in the Brunswick-Glynn County Emergency Operations Center where GIS Analyst Dana Read and Meter Services Manager Kalem Head stood ready to identify any service outages that could impact our area.



RECENT DEVELOPMENTS

CUSTOMER ASSISTANCE PROGRAM UPDATE

The BGJWSC Customer Assistance Program officially started on July 1, 2019. We're proud to announce that the program has already begun to provide benefits to the community.

Due to a few significant initial seed donations in the first week of the program, we have

been able to qualify nine recipients for the ten-week wrap-around financial counseling sessions needed to receive the benefit of a voucher towards the customer's balance. The counseling that the Coastal Georgia Area Community Action Authority provides will give these customers tools they can use to help avoid reaching a point in the future where the balance will be unmanageable from month to month.

We are hopeful that we will be able to provide you with an

update in the next newsletter that the giving has been impactful for an increasing number of customers.

Your donations may be tax deductible. Please consult with your tax professional to see if that may apply in your case.

Please visit our website to make a commitment to provide this much-needed financial assistance:

<https://www.bgjwsc.org/donate>

BY THE NUMBERS

1,670 ↑ 13%

Past Due Accounts

2,673 ↑ 51%

Text Alert Subscribers

2,307 ↑ 11%

Facebook Page Likes

Please connect with us so we can better connect with you.

EMERGENCY SERVICE OUTAGE TEXT ALERTS

The health and safety of you and your family is our primary concern!

Please visit our website at www.bgjwsc.org/subscribe-to-updates or more information.

THE FLOW



FALL 2019

Newsletter Issue 16 - Back
October-November-December

Proudly serving the
Golden Isles community
since 2008.

CONTACT US

BGJWSC
1703 GLOUCESTER ST
BRUNSWICK, GA 31520

<http://www.bgjwsc.org>

912.261.7100 (M-F)

912.634.0258 (After Hours)

Please Subscribe



/BGJWSC/



/BGJWSC/



/BGJWSC/



[http://www.youtube.com/c/
BrunswickGlynnJoint
WaterSewerCommission](http://www.youtube.com/c/BrunswickGlynnJointWaterSewerCommission)

A WORD FROM INTERIM EXECUTIVE DIRECTOR ANDREW BURROUGHS

BGJWSC Joins Fifth Annual “Imagine a Day Without Water” to Raise Awareness About the Value of Water

On October 23, 2019, the BGJWSC will join elected officials, water utilities, community leaders, educators, and businesses from across the country as part of the fifth annual Imagine a Day Without Water, a nationwide day of education and advocacy about the value of water. Led by the Value of Water Campaign, a thousand organizations across the country will raise awareness about not taking water for granted and the crucial need for investment in our nation’s water systems.

An investment in our drinking water and wastewater systems is essential to our national health, safety, environment, and economic prosperity. We celebrate each day with an awareness that our community uses around half the nationwide daily average of water per household, between 4,200 and 4,500 gallons compared to 9,000 gallons. Your continued efforts to pursue conservative water usage will help ensure future generations are able to make use of the same high-quality water sources we use now.

Turning on the tap for clean, safe drinking water, and flushing the toilet with no second thought about what happens to wastewater, are actions most Americans take for granted every day. But drought, flooding, and population changes are stressing our water and wastewater systems. While most Americans enjoy reliable water service, our nation’s water infrastructure is aging and in need of investment. A day without water service is a public health and an economic disaster: a single nationwide day without water service would put \$43.5 billion in economic activity at risk. In fact, with so many of our local economic benefits being dependent upon this vital natural resource, we can’t underestimate how critical our utility is to the community.

“We’re thrilled that the BGJWSC is a part of Imagine a Day Without Water. This national day of action educates our neighbors and public officials about the essential role water plays in all of our lives,” said Radhika Fox, CEO of the US Water Alliance and

Director of the Value of Water Campaign. “Most Americans have enjoyed clean, safe, reliable water service for very low costs for generations. But the infrastructure and service it takes to bring water to our homes and businesses and take it away is not free and can’t be taken for granted. We all need to educate ourselves about where our water comes from and the investment these critical systems need.”

Imagine a Day Without Water is an opportunity for diverse organizations, from environmental advocates to coffee shops, aquariums to car washes, city halls to water utilities, to talk about what water is important to them. Over the past five years, it has provided a platform for educating the public and advocating for leaders to prioritize investing in water today, so in the future no American will have to imagine a day without water. Learn more at imagineadaywithoutwater.org and follow the conversation on social media at #ValueWater.

- Andrew

<http://www.imagineadaywithoutwater.org>

FIRE HYDRANT TESTING IS ONGOING

Drive carefully if you pass fire fighters as they test.



REPORT WATER TASTE & ODOR CONCERNS TO US AS SOON AS YOU CAN

Staff are Available 24/7

SPLOST 2016 PROGRESS

FOR DETAILS, VISIT
<https://www.glynncounty.org/splost2016>