

THE FLOW



FALL 2018

Newsletter Issue 12 - Front
October-November-December

Proudly serving the
Golden Isles community
since 2008.

NEWS AND DEVELOPMENTS FOR CUSTOMERS OF THE BRUNSWICK-GLYNN JOINT WATER & SEWER COMMISSION



On September 20, 2018, Henry Tilson, second from left, was presented his Wastewater Collection System Operator license by Commissioner Cornell Harvey, far left. Also present are John McCallum, Pumping Systems Supervisor, Kirk Young, Systems Pumping & Maintenance Superintendent, and Cindy Barnhart, Senior Human Resources Generalist.

RECENT DEVELOPMENTS

Employment Opportunities are Available!

We proudly employ 160 dedicated staff members that help provide the services you expect 24 hours a day, 365 days a year. Many are state certified to test the quality of the water, maintain the water distribution system and the wastewater collection system, and ensure proper operations at our wastewater treatment



facilities. We also have administrative staff in IT, billing, customer service and other support functions. We have confidence that our team is best-in-class and we have a culture of improvement to

help ensure that.

Please consider joining our team where you can get the training and certification that will help make you a vital member of our community.

BY THE NUMBERS

2,981 ↓ 4%

Past Due Accounts

1,492 ↑ 6%

Text Alert Subscribers

1,840 ↑ 8%

Facebook Page Likes

Please connect with us so we can better connect with you.

EMERGENCY SERVICE OUTAGE TEXT ALERTS

The health and safety of you and your family is our primary concern!

Please visit our website at www.bgjwsc.org/subscribe-to-updates or more information.

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CONTACT US

BGJWSC
1703 GLOUCESTER ST
BRUNSWICK, GA 31520

<http://www.bgjwsc.org>

912.261.7100 (M-F)

912.634.0258 (After Hours)

A WORD FROM DIRECTOR OF ADMINISTRATION JAY SELLERS



Insulate exposed pipes and fixtures to help ensure that your service isn't unavailable when freezing sets in.

Please Subscribe



/BGJWSC/



/BGJWSC/



/BGJWSC/



[http://www.youtube.com/c/
BrunswickGlynnJoint
WaterSewerCommission](http://www.youtube.com/c/BrunswickGlynnJointWaterSewerCommission)

Are You Prepared for Winter?

When we last published this newsletter in July of 2018, we asked the question: Are You Prepared for Hurricane Season? By the time that you read this issue, my hope is that we are nearing the end of the official hurricane season and any such threats that could come our way. Until November 30 arrives, we remain in a state of readiness both as an agency and as individual members of the community.

We have already seen the devastating effects of Hurricane Florence upon the Carolinas and consider ourselves fortunate to have not been in the path of the storm. Our hearts ache for the damage done to property, the effect on their similar coastal economy but, most importantly, the lives that were lost as a consequence of the storm. The outpouring of help that our community has shown has been a

blessing to those affected and I know that our community will continue to support them in the months and years to come in their rebuilding.

However, by the time that we send out the next quarterly edition of this newsletter in January, we may find ourselves needing to be prepared for cold weather, perhaps as cold as what we experienced January of this year during Winter Storm Grayson. With as much as one-half inch of ice accumulation, we observed exposed broken pipes causing water service outages county-wide. Please use these warmer days now to prepare for the cold days ahead.

Here in South Georgia we are fortunate enough to not have many freeze warnings, but when we do, we want you to be prepared. Make sure to take the necessary precautions when our area is issued

a freeze warning.

Some pipes are more prone to freezing because of their location. Pipes that are located outside of your home, run on the exterior walls of your home or are in unheated areas of your home, have the highest risk of freezing. Wrap these pipes in insulated foam, blankets or use electric heating sources to help prevent this from happening.

Pipes inside your home are not likely to freeze, but are still at risk. To help stop freezing, let faucets flow a quarter inch wide, about the size of a number 2 pencil. Leaving the cabinet doors open to allow heat into the plumbing underneath can also reduce the risk of frozen pipes.

Don't ruin your morning by letting your plumbing freeze.

Please take the extra time now to prepare.

- Jay

FIRE HYDRANT TESTING IS ONGOING

Drive carefully if you pass fire fighters as they test.



REPORT WATER TASTE & ODOR CONCERNS TO US AS SOON AS YOU CAN

Staff are Available 24/7

SPLOST 2016 PROGRESS

FOR DETAILS, VISIT
<https://www.glynncounty.org/splost2016>