

THE FLOW



MAY 2018

Newsletter Issue 9 - Front

Proudly serving the Golden Isles community since 2008.

NEWS AND DEVELOPMENTS FOR CUSTOMERS OF THE BRUNSWICK-GLYNN JOINT WATER & SEWER COMMISSION



On September 10, 2017, local elected officials, members of partner agencies and non-governmental organizations prepare for a briefing at the Brunswick/Glynn County Emergency Operations Center regarding the impact of Hurricane Irma by Captain Jay Wiggins, Director of the Glynn County Emergency Management/Homeland Security Agency.

RECENT DEVELOPMENTS

More Detailed Meter Reading on Your Bill

Every month, your billing statement is generated with an indication of the flow over the previous billing period, typically 30 days. Our present rate structure is set up to bill the water usage portion in thousands of gallons and the sewer portion on how much water has flowed through the meter. No rounding or avera-



ging of bills is ever done.

Many customers have asked for the billing statement to indicate the flow through the meter down to the gallon shown on the meter register. Understanding that this will

help some of you identify leaks or increase conservation of water, you will soon see your statement indicate this more complete reading on the billing statement.

BY THE NUMBERS

3,220 ↓ 15%

Past Due Accounts

1,169 ↑ 192%

Payment Plans

1,567 ↑ 12%

Facebook Page Likes

Please connect with us so we can better connect with you.

ANNUAL WATER QUALITY REPORT NOW AVAILABLE

The health and safety of you and your family is our primary concern!

Please visit our website at www.bgjwsc.org/waterqualityreport or more information.

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CONTACT US

BGJWSC
1703 GLOUCESTER ST
BRUNSWICK, GA 31520

<http://www.bgjwsc.org>

912.261.7100 (M-F)

912.634.0258 (After Hours)

A WORD FROM DIRECTOR OF ADMINISTRATION JAY SELLERS



Aerial inspection by helicopter, courtesy of Sea Island resident Lance Toland, was performed on September 17, 2017 to determine any damages to the Academy Creek Wastewater Treatment Plant caused by Hurricane Irma.

Please Subscribe



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<http://www.youtube.com/c/BrunswickGlynnJointWaterSewerCommission>

Are You Prepared for Hurricane Season?

As the June 1 official beginning of hurricane season fast approaches, we can all reflect on what has gone well and what has caused us stress over the past two years. Hurricane Matthew caught most of us by surprise as few in Glynn County had lived through this type of event. Hurricane Irma found us more prepared in some ways but still unprepared for how negatively affected we were by such a sudden, swift change to our lifestyle and living conditions.

At the least, these events have taught us that the utilities we generally take for granted, such as internet, cable TV, power, water and the ability to flush into the sanitary sewer system, may become unavailable for days at a time. Many were fortunate to have access to internet on smartphones and FM/AM radio to facilitate communications with fa-

mily members outside of our area. For those that chose to evacuate, monitoring official government communications was vital to understanding delays regarding reentry.

Access to clean drinking water can be all but guaranteed thanks to a generous supply of water in pressure-inducing elevated storage tanks. While many of us have made the investment in a small generator to power our homes, funding restrictions have limited our ability to provide adequate backup power to all of our sewage pumping stations. Critical regional stations do have backup power but a widespread power outage may cause us to consider putting restrictions on toilet bowl flushing and excess water usage due to the high likelihood of this situation contributing to sanitary sewer overflows like we experienced during 2017's

Irma event. Progress has been made in the increase of leased portable generators to be placed in standby should a significant power outage occur.

During these blue-sky days, it is important that you make it a priority to prepare your family for these weather events and other disasters by taking advantage of tools offered at the Federal level, such as **Ready.gov**, at the state level, **Ready.GA.gov** and, at the local level, **GlynnCounty.org/EMA**.

While you use these tools to determine how you can be better prepared for bad weather and hazards, please subscribe to the BGJWSC Everbridge Public Emergency Notification System to get service outages and boil water advisory news now and any time disaster strikes. You can then count on these alerts getting to you rain or shine.

- Jay

FIRE HYDRANT TESTING IS ONGOING

Drive carefully if you pass fire fighters as they test.



REPORT WATER TASTE & ODOR CONCERNS TO US AS SOON AS YOU CAN

Staff are Available 24/7

SPLOST 2016 PROGRESS

FOR DETAILS, VISIT <https://www.glynncounty.org/splost2016>