

# THE FLOW



OCTOBER, 2017

Newsletter Issue 2

Proudly serving the Golden Isles community since 2008.

## NEWS AND DEVELOPMENTS FOR CUSTOMERS OF THE BRUNSWICK-GLYNN JOINT WATER & SEWER COMMISSION



Staff members prepare to restore sewer services at a Brunswick pumping station following Hurricane Irma. September 16, 2017.

### RECENT DEVELOPMENTS

#### Lead & Copper Testing

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not complete the required monitoring or testing for LEAD & COPPER that was due during the 1/1/2014-12/31/2016 compliance period and therefore cannot be sure of the quality of your drinking water during the last compliance period. We are now recollecting and testing the 30 samples of the



Water Operator Donnie Bankston Tests Samples

Brunswick System, explaining to the residents/public the important role that they play by filling out the paper work, and obtaining the water sample

in a timely manner so we can return them to the GA EPD. Please visit <http://www.bgjwsc.org/departments/water-production/> to learn more.

### BY THE NUMBERS

**26,852**  
Active Customers

**957**  
Text Alert Subscribers

**1226**  
Facebook Page Likes

Please connect with us so we can better connect with you.

### CUSTOMER SERVICE SURVEY AVAILABLE

Please help us understand how to serve you better!

Simply visit our website at <http://www.bgjwsc.org/survey>

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## CONTACTUS

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1703 GLOUCESTER ST  
BRUNSWICK, GA 31520

<http://www.bgjwsc.org>

912.261.7100 (M-F)

912.634.0258 (After Hours)

## View Your Bill

Many of you have expressed interest in receiving your billing statement via email or simply viewing it online before payment. While we consider our paperless billing options and pursue setting up the service for you, we have already implemented a feature that allows you to view your current billing statement, billing history and payment history online.

Please visit our website and choose the button shown below, labeled "Access Account/Bill Payment" where you'll be given the option to register with your account number. You can then pay your bill online as well.



## RECENT DEVELOPMENTS

### Flood Facts

Had there been any doubt regarding our community's risk of flooding, Hurricane Irma should have resolved that issue. The BGJWSC is partnering with the City of Brunswick and Glynn County to spread the word on what we can all do to be better prepared for this hazard.

All properties within the City of Brunswick and Glynn County are subject to flooding. Some flooding can result from overflow of small ditches and streams during significant storm events, especially when the ocean and river tides are running higher than normal. In order to prevent clogging of the stormwa-



ter Works Department at 912-267-3703 or the Glynn County Public Works Department at 912-554-7746 so that the problem can be corrected.

For many people, their home and its contents represent their greatest investment. Property losses due to flooding are not covered under most standard homeowners' insurance policies. You can protect your home and its contents with flood insurance through the National Flood Insurance Program (NFIP). To find out more about flood insurance for your property and its contents, contact your insurance agent. There is a 30 day waiting period before a flood insurance policy takes effect, so don't wait until a storm threatens before you secure the flood insurance you need. To assess your risk, visit [Floodsmart.gov](http://Floodsmart.gov).

The City of Brunswick and Glynn County participate in the Community Rating System (CRS), a part of the National Flood Insurance Program (NFIP), which provides a mechanism for reducing flood insurance premiums to reflect what a community does beyond the NFIP's minimum requirements. The CRS is a voluntary incentive program that rewards community actions that reduce flood risk through discounted flood insurance rates.

Please visit <https://www.ready.gov> to learn more about how you can help prepare your home and family for flooding.

## EMERGENCY NEWS SOURCES

- Glynn County's Emergency Advisory Radio System: 104.9
- Weather Radio, Police Scanner, Tunable VHF Radio
- WYNR-FM 102.5, WBGA-FM 92.7, WWSN-FM 103.3, WHFX-FM 107.7, WGIG-AM 1440, WS-FM-AM 790
- Glynn County CodeRED
- BGJWSC Everbridge

ter grates and other similar devices, residents may not blow yard waste i.e.; grass clippings, leaves, and small branches into the street.

If you experience or are aware of any localized drainage problems, including illegal stream dumping, please notify the City of Brunswick Public

## FIRE HYDRANT TESTING IS ONGOING

Drive carefully if you pass fire fighters as they test.



## REPORT WATER TASTE & ODOR CONCERNS TO US AS SOON AS YOU CAN

Staff are Available 24/7

## SPLOST 2016 PROGRESS

FOR DETAILS, VISIT <https://www.glynncounty.org/splost2016>