



**Brunswick-Glynn County Joint Water and Sewer Commission
1703 Gloucester Street, Brunswick, GA 31520
Wednesday, August 16, 2017 10:00 AM
Commission Meeting Room**

PUBLIC INFORMATION & CUSTOMER RELATIONS COMMITTEE AGENDA

Committee Members: **Commissioner Steve Copeland, Chairman**
 Commissioner Robert Bowen
 Commissioner Cornell Harvey
 Executive Director Jimmy Junkin
 Public Information Officer Jay Sellers

PUBLIC COMMENT PERIOD

Public Comments will be limited to 3 minutes per speaker. Comments are to be limited to relevant information regarding your position and should avoid being repetitious. Individuals should sign in stating your name, address and the subject matter of which you wish to speak. Your cooperation in this process will be greatly appreciated

APPROVAL

- 1. Minutes from June 27, 2017 (subject to any necessary changes)**

DISCUSSION

- 1. Demonstration of Customer Service Portal – J. Donaghy**
- 2. Presentation of Survey Results – J. Sellers**
- 3. Everbridge Update – J. Sellers**
- 4. The Flow Newsletter – J. Sellers**

EXECUTIVE DIRECTOR'S UPDATE

MEETING ADJOURNED

*All citizens are invited to attend.
There is a possibility of a quorum of Commissioners being present.*